

SERVICE HOTLINE

Number: 125/2024
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Issued By: Market Data
Information Services

PRODUCTION PROBLEM WITH SENS END OF DAY FILES FOR 19 AUGUST 2024

We wish to inform you that the JSE unfortunately identified that there was a technical problem experienced with the production of the SENS EOD files on the 19 August 2024.

The technical problem was due to an exclusion of the files for issuer **ABSA BANK LIMITED** from both the ETPI and EPPI products.

To avoid any further delays the excluded PDF and XML files are attached to this hotline for your processing, for Announcement **S493466**.

Further investigation of the root cause of this specific problem is being conducted with high focus to try and mitigate the reoccurrence of the same issue.

JSE apologises for the impact to your operations as well as the inconvenience caused.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- FTSE/JSE Indices Data Products
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za